

April 1, 2020

## COVID-19 status update

As we navigate through the COVID-19 pandemic our number one priority is to continue to protect the health and safety of our veterinary team members, our clients and patients. Clay County is under a Stay-at-Home order, which currently is in place through April 24, 2020. We are trying to stay up to date on the local, state and national information regarding COVID-19.

At the Veterinary Center of Liberty, we continue to see medical appointments during the Stay-at-Home order. However, we are only seeing appointments for necessary medical care and emergencies: i.e. sick or injured animals. **Stand-alone appointments for grooming services, bathing and nail trims are still suspended at this time, and will be through at least April 24, 2020.**

We are asking that only one family member, who can provide the most knowledgeable history, bring in the patient for the scheduled veterinary visit. We also recommend staying six feet apart, from other clients or our team members, when in the lobby.

When picking up prescriptions, pet food and preventative care products: we are asking for you to call ahead and prepay over the phone using a credit card. When you arrive in the parking lot you can call the front desk and we will bring your items directly to your vehicle.

On the near horizon for our veterinary hospital, we will be offering our clients a telemedicine service to help answer questions and take care of minor animal related health or behavioral concerns. We know there will always be medical problems needing a complete physical exam, but during this pandemic time we want a safe alternative for you to consult with a veterinarian. More details to come...

Please call 816-781-0778 if you have any further questions.

The Veterinary Center of Liberty